## DELEGATE INFORMATION PACK

### Venue Hotel
Grand Hyatt Hotel, 12, Jalan Pinang, Kuala Lumpur, 50450 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur, Malaysia


### Opening Hours & Location of Conference Facilities

<table>
<thead>
<tr>
<th>Location</th>
<th>Thurs Nov. 2</th>
<th>Friday Nov. 3</th>
<th>Sat Nov. 4</th>
<th>Sun Nov. 5</th>
</tr>
</thead>
</table>
| **Registration Desk**  
Grand Ballroom foyer, ground level | 10.00 – 18.30 | 07.30 – 13.00 |            |            |
| **Exhibition**  
Grand Ballroom foyer, ground level | 17.00 – 20.00 | 08.00 – 18.00 | 08.00 – 18.00 | 08.00 – 18.00 |
| **TIF Booth**  
Grand Salon foyer, Level 1 | 17.00 – 18.00 | Available at Coffee Breaks & Lunch |            |            |
| **Faculty Slide Reception**  
MD Events Office inside Grand Ballroom, ground level | 07.00 – 19.00 | 07.00 – 19.00 | 07.00 – 19.00 | 07.00 – 19.00 |
REGISTRATION

The Registration Desk is located in the foyer of Grand Ballroom (ground level).

Registration will start on Friday 3 November 2023.

We encourage all delegates to come to the Registration Area well in advance to avoid queues and delays.

Please note that delegates who have not registered will NOT be allowed entrance to conference areas or the Opening Ceremony.

Onsite registration is NOT available.

Registration Desk
Grand Ballroom foyer, ground level

Opening Hours

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday 3 November 23</td>
<td>10.00 – 18.30</td>
</tr>
<tr>
<td>Saturday 4 November 2023</td>
<td>07.30 – 13.00</td>
</tr>
</tbody>
</table>

Badges | All delegates and accompanying persons will receive a personal badge upon registration. In order to enter any session you will need to show your badge when entering the Conference Hall.

You are kindly requested to wear your name badge throughout your presence at the conference areas. Only delegates who are wearing their name badge will be admitted to the meeting rooms, the exhibition area and satellite symposia.

Please note: Booth staff will not be admitted to the scientific or patients session.

Lunch and Coffee Breaks | Are included in Registration package for Saturday 4 November and Sunday 5 November as mentioned in the final program for each conference Hall.

Welcome Reception | Is included in the Registration package and will take place on Friday 3 November.

FACULTY INFORMATION

Time Keeping | It is essential for all speakers, under the supervision of chairpersons, to strictly keep within the time allocated to their presentation.

Faculty Slide Reception | All speakers of the Scientific and Patient sessions are invited to bring their presentation AT LEAST 24 hours before the start of their presentation to the Faculty Slide Reception.

The Faculty Slide Reception is located the MD Events Office (inside the Grand Ballroom, Ground Floor).

Speakers who have not submitted their presentations at least 24 hours prior to their presentation will be contacted by Ms Balasundhari Paramasivam (MD Events Office).
For any information regarding submitting your presentation you may contact:
Ms Balasundhari Paramasivam (MD Events Office)
Phone: 014 630 9382
Email: balasundari@mdeventsasia.com

Only power point presentations will be accepted. No personal laptops are available. If you have a MAC computer, please provide a switch adaptor.

Faculty Hospitality | Lunch for Faculty members will be provided at JP teres (ground level). To enter, you will need to show your badge.

Faculty Slide Reception
MD Events Office, inside Grand Ballroom, ground level

Opening Hours

Thursday 2 November 2023 07.00 - 19.00
Friday 3 November 2023 07.00 - 19.00
Saturday 4 November 2023 07.00 - 19.00

GENERAL INFORMATION

ABOUT THE CONFERENCE

Conference Website | www.tif2023.org
Programme | Available here

Language | The official language of the conference is English and therefore all the presentations will be given in English.

Health & Hygiene | The Conference Venue employs a ‘Safe to Meet’ policy during meetings, hotel stays, and dining. See more information here. Furthermore, useful tips for staying healthy on long flights and maintaining healthy dietary and hydration habits while in Malaysia has been issued by TIF here.

Accreditation | The 16th International Conference on Thalassaemia & Other Haemoglobinopathies for Healthcare Professionals, Kuala Lumpur, Malaysia 03/11/2023 – 05/11/2023 has been accredited by the European Accreditation Council for Continuing Medical Education (EACCME®) with 16.0 European CME credits (ECMEC®s). Information for medical specialists on how to claim ECMEC®s is available here.

Abstract Book | Downloadable from the Conference Website from 3rd November.

TIF Booth | Please come and visit us in the Grand Salon foyer (level 1) to get information about our activities, membership and latest news!

Certificates of Attendance | Certificates of Attendance will be provided electronically after the Conference, upon request. Send your request to tif2023@thalassaemia.org.cy. Note: Certificates
will only be provided to those who have participated in at least 75% of the Conference Sessions (i.e. 8 sessions).

ABOUT MALAYSIA

Time Zone | Time is eight hours ahead of Greenwich UTC (or GMT) +8.

Passport and Visa | Airlines and other carriers require a valid passport, valid for at least 6 months, as a form of official identification. Citizens of many countries do not require a visa to enter Malaysia. Check [here](#) to see if you need a visa to enter Malaysia.

Complete your Malaysia Digital Arrival Card 3 days before your departure [here](#).

COVID-19 rules | As of 1st August 2022, all travelers are allowed to enter Malaysia regardless of their COVID-19 vaccination status and do not require a pre-departure or on-arrival COVID-19 test. See [here](#) more information.

Immigration and Customs | After your flight, you'll go through immigration, where your passport will be checked and stamped. Be prepared with your passport, visa (if required), and any necessary arrival cards. After immigration, you'll proceed to the baggage claim area to collect your luggage and then go through customs.

Prescription Medications | Some medications (including deferiprone and deferasirox) are controlled in Malaysia. Therefore, you may be asked to declare prescription medications for personal use at customs. It is advisable to carry with you a valid prescription or a letter from your doctor to the customs/ pharmacy enforcement officer. A valid prescription should be written in English, or if not, accompanied by a translation. It should outline the name of the medicine and the dosage you require and the quantity you are bringing with you. More information [here](#).

Transportation | International flights arrive at Kuala Lumpur International Airport. Transfer information is available [here](#). Travel time is around 60 minutes from the airport to the Conference Venue. It is noted that most taxis may not accept payment via credit card.

You can also choose to download [Grab](#), the taxi ride app in Malaysia beforehand.

The city is known for its traffic, so consider using public transportation during peak hours.

Located in the heart of the city, the Conference Venue ([Grand Hyatt Kuala Lumpur](#)) is within walking distance to the vibrant Golden Triangle entertainment precinct, shopping district and dining scene.

Banks and Currency Exchange | The currency is the Malaysian Ringgit (RM). Other currencies are not widely accepted in Malaysia, so delegates will need to exchange cash upon arrival (RM is not legally traded outside Malaysia). Delegates can change cash at a bank, with a money changer, or at a currency exchange desk - at a hotel or the airport, for example. If exchanging cash, make sure the notes are in good condition. Torn or damaged notes might be refused by money changers.

Insurance | In registering for the TIF International Conference, delegates agree that neither the Organizing Committee nor the Conference Organizers assume any liability whatsoever. Delegates are requested to make their own arrangements with respect to health and travel insurance.

Credit Cards | All the major card providers (Visa, Master Card, AMEX) are accepted, but make sure you have some cash on you too, just in case of any issue. There are ATMs in all main towns and tourist areas. Smaller traders and stores don’t accept debit/credit card payments in Malaysia, but
there should be no problems with large, established businesses in tourist areas. It is noted that most taxis may not accept payment via credit card. **Tell your bank / card provider that you are travelling to Malaysia in advance so that your card is not blocked.**

**Climate** | Average day temperature in November in Kuala Lumpur is between 31 - 23 degrees Celsius / 88 – 73 degrees Fahrenheit. Rainfall and humidity are probable. Delegates are advised to pack accordingly.

**Cultural Respect** | Malaysia is a multicultural country with a predominantly Muslim population. Be mindful of local customs and dress modestly when visiting religious sites.

**Electricity** | The Voltage is 240V. You can use your electrical appliances in Malaysia if the standard voltage in your country is between 220 – 240V (Europe, UK, Australia, most of Asia and Africa). For appliances from USA, Canada and most South American countries you will need a voltage converter. The most common type of plug used in Malaysia is the type G (UK socket/plug – three rectangular pins in triangular pattern). Enter your country [here](#) to check whether you will need an adaptor and/or convertor.

**Emergency Numbers** | The emergency services number in Malaysia is 999 for police, fire, and medical emergencies.

Should you need medical assistance, the **Gleneagles Hospital Kuala Lumpur** is near the Conference Venue (contact details below) and is available 24/7. This is a private medical centre as foreign nationals do not have access to government hospitals in Malaysia. Costs related to any medical care needed are the responsibility of the individual. Neither the Organizing Committee nor the Conference Organizers assume any liability whatsoever.

**Gleneagles Hospital Kuala Lumpur**
282, 286 & 288 Block A, B and Medical Office Block, Jalan Ampang, 50450 Kuala Lumpur, Malaysia
Dr Ramesh : +60126279649 ; Dr Sundar : +60122304581

**Tipping** | Tipping is not mandatory in Malaysia. It is seen as a token of appreciation for excellent service. Some restaurants charge a service fee so in a way gratuity is already included. Generally, it is customary to round up. Overall, tipping is not expected by taxi-drivers but it is welcome.

**Telephones & Wi-Fi** | Most phone providers offer an international data package, or you can buy a local SIM card (available at the airport or mobile shops). Keep in mind that you will most likely have to unlock your phone to do this if you do not already have an unlocked smart phone. You can easily top up your sim card at one of many mobile shops in each shopping mall. Local restaurants in Kuala Lumpur are required by law to offer free Wi-Fi.

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**We wish you an enjoyable and productive conference!!**

**Thank you for coming!**